

SOLUTIONS OVERVIEW

Stakeholder Relationship Management for Mining & Resources

Strengthen your Licence To Operate by managing communications with stakeholders, employees, suppliers, community groups and government bodies all on a single secure platform.

Stakeholder Relationship Management Feature Overview

Manage key stakeholders and suppliers with a 360 degree view of your business, employees and corporate and community engagement.



Feature area

Description

Benefits



Stakeholder Communications

Manage critical stakeholder communications

Keep stakeholders up to date with the latest business, finance, projects and governance information.

Capture stakeholder communications from across your whole business

Create business insights and build stakeholder profiles by capturing all interactions from multiple systems and channels (business applications, emails, events and publications)

Engage across multiple stakeholders and communities groups

Create online communities and portals to collaborate with your stakeholders on corporate and community initiatives.



Supplier Relationship Management

Capture and track all supplier transactions across your business lines and project portfolios.

Give every user the ability to manage and report supplier costs across all projects and activities in your business.

Develop key supplier relationships and manage delivery and resourcing pipelines.

Reduce administration, centralise information and improve decision making around supplier / project bids and ratings

Manage company investments across supplier types and operations.

Improve overall supplier operations and manage total supplier value across operations and projects.



Reporting, Analytics & Collaboration

Create detailed reports on compliance, governance and supplier information

Provide key executives and stakeholders access to all critical compliance, ESG and operational information in easy-to-read reports.

Create business-centric and collaborative dashboards

Combine multiple reports into a business dashboard that highlights information that is critical for decision making.

Import data from multiple sources for better reporting and analysis

With HardHat open integration framework, easily access other information systems to provide an organisational view of the business.



Projects & Operations Management

Create a single view of projects portfolio and operations

Manage and share project and operations information in a secure environment

Manage and collaborate on day-to-day site and project operations

Allow site/project management to schedule and manage employees' daily activities to improve productivity and outcomes.

Automate common processes and improve productivity.

Embed common workflow and processes to allow for easy automation and standardisation of common, everyday tasks and activities

Enhance your licence to operate by centralising your stakeholder, community, employee and supplier interactions.

Strength your relationships with employees, suppliers, first nations people, community, government and regulatory bodies with real-time engagement and communications

Stakeholder Relationship Management	User Types			
	Marketing & Business Development	Finance & Business Operations	Projects & Operations	Administrator <i>Full systems management</i>
<i>User example</i>				
Features				
Stakeholder Engagement – Executives, Regulatory and Community	Full Use	Full Use	Full Use	Full Use
Executive Governance & Compliance dashboards, reports and notifications	Full Use	Full Use	Full Use	Full Use
Stakeholder, Supplier and Community Portal (Secure access and communications)	Full Use	Partial	Partial	Full Use
Email Marketing, Events and communication management	Full Use	Partial	Partial	Full Use
Company, Supplier and Contractor Management	Full Use	Full Use	Full Use	Full Use
Bid / RFI and Vendor Management	Full Use	Full Use	Partial	Full Use
Contracts Lifecycle Management – Contract approvals and Variations	Full Use	Full Use	Full Use	Full Use
Collaboration Platform - Internal / External (Chatter, multi-channel, email, SMS etc..)	Full Use	Full Use	Full Use	Full Use
Supplier Budgeting, Forecasting & Reporting	Full Use	Full Use	Full Use	Full Use
Mobile Access - Any device / Anywhere / Online / Offline	Full Use	Full Use	Full Use	Full Use
Project and Operations Planning and Forecasting	Partial	Full Use	Full Use	Full Use
Full Project Collaboration (Please see our Operations Management overview)	Partial	Partial	Full Use	Full Use
Full Operations Management (Please see our Operations Management overview)	Partial	Partial	Full Use	Full Use
Full Incident Management (please see our Health & Safety overview)	Partial	Partial	Full Use	Full Use

Why HardHat?



FOCUS

Purpose-built to manage all complex client and stakeholder interactions



TEAM

A global team with extensive experience on implementation of new technology and operating models.



TECHNOLOGY

Built on the most trusted enterprise cloud application platform.

The best businesses run as one.

HardHat makes the most complex operations run as one - enabling companies to manage information from one platform so that teams can work safer, faster and smarter.

With HardHat, you can manage projects, clients, teams, safety and compliance all within a solution purpose-built for businesses in project and asset-intensive industries.



Protecting Rhinos for future generations

HardHat is passionate about protecting the Southern White and Black African rhinoceroses for future generations. By choosing HardHat, you are having an indirect impact on assisting the fight to save these majestic animals. HardHat is a proud supporter of Save the Rhino International who are working to protect, conserve and increase the rhino population in Africa. HardHat has also partnered with The Australian Rhino Project (TARP) to provide funding and support for the relocation of white rhinos to open plain facilities in Australia and New Zealand. Additionally, HardHat is an exclusive major partner of Black Rhinos at Monarto Safari Park (South Australia) supporting the expansion of their Black Rhino facility.



HARDHAT^H



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